

### Master Class

Founded in 2002 in Singapore and with 8 offices in Asia, Quest Masterclass is a leading consulting and training company helping organizations and individuals achieve their goals by sharing knowledge and insights gained by experienced Quest professionals and other industry experts. Our Master Class training sessions combine the best in research; expert trainer and excellent delivery thus providing attendees opportunity learn from the practitioners and develop lasting networks with fellow successful professionals.

## Schedule For 2018 - 19

Jun-Nov 2018	Feb-Apr 2019	Jun-Nov 2019	Sept-Nov 2019
--------------	--------------	--------------	---------------

### Banking & Insurance

MPL Restructuring & Recovery, Dubai, UAE	Jul			
Advanced Product Innovation Excellence (Banks), Johannesburg, South Africa				Oct
Loyalty & Customer Experience Excellence, Dubai, UAE	Oct			
Retail Banking, Kenya	Jul			
World Class Infrastructure Project Finance Excellence, Dubai, UAE				Nov
Advanced Product Innovation Excellence - Insurance, Malaysia	Jul			
World Class Funds Transfer Pricing Excellence, Johannesburg, South Africa			Aug	
World Class Customer Experience Excellence, Africa	Oct			
Senior Credit Risk Approvals Excellence - Limit Sanctions, Dubai, UAE		Mar		
Anti Money Laundering & Counter Fraud Terrorism, Dubai				Oct
World Class Funds Transfer Pricing Excellence, KL, Malaysia		Apr		
World Class Project Finance Excellence, China, Asia	Oct			
Managing Problem Loans & Recovery, Johannesburg, South Africa				Oct
Loyalty & Customer Experience Excellence 2018, Dubai			Oct	
World Class Strategic Planning, Effective Budgeting & Cost Control Excellence, KL, Malaysia				Nov
World Class SME Banking Excellence, KL, Malaysia	Jun			
Digital Innovation in Banking Excellence 2019, Singapore		Mar		
Distressed Debt Restructuring & Recovery Excellence, KL, Malaysia	Jul			
7th Annual Project Finance Excellence 2018, Kenya				Nov
World Class Innovation & Retail Payment Excellence, KL, Malaysia	Nov			
Annual SME & Commercial Banking Excellence, Dubai, UAE		Mar		
Advanced Product Innovation Excellence – Insurance, Johannesburg, South Africa	Feb			

### Energy

Health, Safety and Environment In Oil & Gas, Dubai, UAE		Mar		
Advanced Wastewater Management Excellence, Dubai, UAE			Jul	
Advanced Shutdown, Turnaround and Outage Management Excellence, Dubai, UAE	Nov			
Advanced Process Safety Management Excellence, Abu Dhabi, UAE				Oct

Health Safety Environment - Mining, Dubai, UAE	Jul			
Strategic Procurement & Sourcing Excellence, KL, Malaysia			Jul	
2nd Annual Contract Negotiation & Dispute Management Excellence, Dubai, UAE				Nov
Health, Safety and Environment In Power, Dubai, UAE		Apr		Nov
Advanced Shutdown, Turnaround and Outage Management Excellence, KL, Malaysia			Aug	
Advanced Process Safety Management Excellence, Dubai, Middle East			Aug	
Coal Contracts Negotiation & Dispute Management Excellence, Bali, Indonesia	Oct			

## Audit, Legal & Compliance

Annual Advanced Risk-Based Internal Audit Excellence 2018, Dubai, UAE	Oct		Jul	
World Class Internal Audit Excellence, Africa, Johannesburg	Oct			
Tender & Contract Mngmnt. including Power Purchase Agreement / PPP model, KL				Oct
World Class Corporate Governance & Director Duties Excellence, Johannesburg, SA		Mar		
World Class Internal Audit Excellence, KL, Malaysia				Nov
World Class Corporate Governance & Director Duties Excellence, Zurich, Switzerland			Aug	

## Corporate Functions

9th Annual Corporate Governance for Business Excellence, Singapore		Mar		
Leadership Development Excellence Programme, Kenya				Nov
International Trade Finance & Cash Management Excellence 2018, Dubai			Jul	
10th Annual Corporate Governance for Business Excellence, Dubai		Mar		
HR Leadership, Dubai				
Chief Financial Officer, Dubai			Jul	
6th Annual HR Leadership Management Excellence, KL, Malaysia			Jul	
Construction Risk Management, Singapore				Oct
Merger & Acquisitions, Hongkong	Jul	Mar		
World Class Senior Marketing Leaders & CMO's Excellence, KL, Malaysia			Jul	
Advanced Financial Modelling Excellence, Johannesburg, South Africa			Jul	
World Class Leadership Management Excellence, Johannesburg, South Africa	Mar			

## Pharmaceuticals

World Class Pharmaceutical Strategic Alliance Management Excellence 2017, Thailand, Asia	Jul			
Pharmacovigilance Audits and Inspections Management Excellence 2017, Malaysia, Asia	Jul			
Reassessing Corporate Strategies for Pharma Growth, KL, Malaysia			Jul	
Valuation of Pharma Licenses Excellence, Singapore, Asia			Jul	
Protecting Pharmaceutical & Medical Device Intellectual Property Rights Excellence, KL, Malaysia				Nov
Advanced Decision-Making & Portfolio Management for the Generics Industry, Singapore			Jul	
Quality Assurance & FDA Compliance, KL, Malaysia	Jul			
World Class Drug Development and Combination Development Excellence, KL, Malaysia Jul				Nov

## Technology

World Class Organisational & Cyber Resilience for Board Members and Executives, Singapore		Apr		
---	--	-----	--	--

For more details or custom / in-house program on the above or other topics, please contact [agnes@questonthefrontier.com](mailto:agnes@questonthefrontier.com)  
14 Robinson Road #11-02 Far East Finance Building Singapore 048545